



POL001 QUALITY POLICY

Purpose and Scope

Roof and Concrete Remedial recognizes its legal and moral responsibility to provide services that are consistently high quality for our customers and internal stakeholders.

We have established quality objectives, aligned to the strategic direction of the business, to plan, implement and measure the effectiveness of the quality system and ensure continuous improvement.

Leadership Commitment

We are committed to operating and maintaining a documented quality management system designed to meet the requirements of ISO 9001:2015.

We will actively seek ways to continually improve our environmental footprint based on climate change considerations, encompassing sustainable values, principles, and practices.

To implement this policy, we have focused on the context and strategic direction of the business with reference to consistently meeting our customers' requirements and applicable requirements.

Leadership is committed to encouraging and promoting risk-based thinking among workers and stakeholders. The quality management system will provide mechanisms for detecting system shortfalls and for stimulating process improvements.

We will adopt procedures and disciplines to ensure that the system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training.

We are committed to complying with the requirements of ISO 9001:2015. This policy is communicated throughout the organisation, available to internal and external stakeholders and regularly reviewed for continued suitability.

Version: 2.0

Approved by: Director

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